

INDIANAPOLIS REFUGEE LEADERSHIP COUNCIL

COMMUNITY CONSULTATION

FY 2014 COORDINATED SERVICE PLAN

INDIANAPOLIS, IN

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Carleen Miller	Exodus Refugee and Immigrant Services
Gabrielle Neal	Catholic Charities Indianapolis
Jane Gehlhausen	City of Indianapolis
Matt Schomburg	Indiana State Refugee Coordinator
Meredith Upchurch	Indiana State Health Refugee Coordinator

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COMMUNITY MEETINGS/AGENDAS/TIMELINE

DATES	TIME	LOCATION
November 14 th 2013	9 AM	Catholic Charities
March 25, 2014	9 AM	Catholic Charities
June 19, 2014	9 AM	Exodus
September 17, 2014	9 AM	BACI

NOVEMBER 14, 2013

Agenda:

Opening & Introductions

Updates: Mayor's Office, Resettlement Agencies

Community Case Studies: Day Care Projects and Welcoming Indianapolis

Committee Break-out Sessions

Committee Reporting to Group

Conclusion

MARCH 18, 2014

Agenda:

1. Review of Sub-committee goals
 - Finalize goals (committee Chair)
 - Review Plan (attendees)
 - Electronically send the plan to stakeholders (?)
2. Year-to-Date arrivals and projections (Exodus and Catholic Charities)
 - Presentation of demographics for arriving resettlement populations
 - country of origin
 - average case size
 - common languages spoken
 - trends in mental and physical medical concerns
 - approximate percentage of cases with U.S. ties
3. Participating stakeholders' abilities to adequately receive and serve the actual and projected arrivals caseload
(FSSA/Department of Education/City/Department of Health/Police)

4. Challenges preventing adequate resettlement support services
(FSSA/Department of Education/City/Department of Health/Police)

JUNE 19 , 2014

Agenda:

SEPTEMBER 17, 2014

Agenda:

COMMUNITY CONSULTATION PARTICIPANTS

Carleen Miller	Exodus Refugee and Immigrant Services
Gabrielle Neal	Catholic Charities Indianapolis
Jane Gehlhausen	City of Indianapolis
Matt Schomburg	Indiana State Refugee Coordinator
Tim Bolton	FSSA
Roscoe Brown	IndyGo
Olga Tuchman	Indiana Department of Education
Meredith Upchurch	Indiana State Department of Health
Olivia Young	Marion County Department of Public Health
Dr. Christine Hadi	Marion County Department of Public Health
Elia James	Homeland Security
Kamsing Lee	USICS
Rachel VanTyle	Neighborhood Christian Legal Clinic

COORDINATED SERVICE PLAN**CULTURAL INTEGRATION**

Things that are going well with Cultural Integration	Improvement needed in Cultural Integration
Refugee 101 is being presented to various community organizations, expanding the knowledge and understanding of the refugee community.	Identify additional organizations within the community in which refugees and community members can get involved together.
Welcoming committees have been initiated in the near west and Lafayette Square area.	Engage with community organizations to coordinate care and gather the specific needs of the refugee population in that area.
Educational Trainings: -BACI has trained several women to start their own child care business. -IWC provided training on Landlord and Tenant Rights and Responsibilities. -IWC provided training on Child Abuse Prevention: Parenting Strategies and Resources.	Integrated Projects: Complete one integrated project per calendar year that involves the participation of both the community and the refugee population.

COORDINATED SERVICE PLAN**EDUCATION**

Things that are going well with Education	Improvement needed in Education
Communication with Primary and Secondary Schools	Bridge the Gap for Higher Education <ul style="list-style-type: none">• Connecting with the community• Collaborating

Awareness of Education programs – Excel center, GED,	More opportunities for adults for Higher Education Partner with Excel Center to offer more classes
Effective Extensive ESL programming	After School Opportunities for youth

COORDINATED SERVICE PLAN

EMPLOYMENT

Employment:

Things that are going well with Employment	Improvement needed in Employment
Good ongoing relationships with employers	Transportation We spent most of the meeting discussing this issue, as it continues to be difficult for clients to find ongoing transportation to work until they get a license. Jason Hill will look into advocating at the state level regarding this issue with the BMV. Hopeful to get tests in different languages.
Plenty of entry-level opportunities for clients—lots of job placements!	Child Care Even with vouchers, child care is still presenting complications for clients in terms of conflicting work hours, transportation issues and wait lists at particular child care locations.
Pre-employment training programs going well	Increased support for clients w/ professional backgrounds Catholic Charities and Exodus job developers will discuss forming professional mentoring opportunities for clients. Mentors will serve on volunteer basis.

COORDINATED SERVICE PLAN**HEALTH**

Health

Things that are going well with Health	Improvement needed in Health
Provider communication through the Refugee Health Forum	Communication <ul style="list-style-type: none">• Language barriers• Sharing screening information with healthcare providers (e.g., primary care providers)
Resettlement agency health education programs	Education <ul style="list-style-type: none">• U.S. healthcare system• Understanding insurance programs and healthcare benefits
Supportive community partners	Barriers to accessing healthcare services <ul style="list-style-type: none">• Transportation/Medicaid taxi issues• Awareness of services/resources in community

COORDINATED SERVICE PLAN**HOUSING/SAFETY**

Things that are going well with Housing	Improvement needed in Housing/Safety
Fair Housing Discrimination Agency Support	Expand Relationships with housing partners <ul style="list-style-type: none">• Long term• Networking

Good Relationships with existing Landlords	Expanding Housing options <ul style="list-style-type: none"> • Rental homes • Apartments in new areas
Continued Housing (Communities beginning to purchase their own homes)	Education on Home Ownership/Maintenance <ul style="list-style-type: none"> • Credit info/education etc.

Things that are going well with Safety	Improvement needed in Safety
Relationship with City, IMPD, Prosecutor's office and other public safety offices	Access to Drivers Education and Licensure as well as safety training on use of public transportation, bicycles and walking
Department of Public Safety Language Access Initiative (Policies, Procedures, General Orders, Signage, Complaint accessibility etc.)	Safety Education for Refugees including rights, laws and access and Cultural Education for Public Safety workers on refugee communities
Teaching about Safety by the Resettlement Agencies and other groups	Code Enforcement Outreach and Education regarding refugee communities Police Training. Provide cultural orientation. Educate on where refugees come from and what their life was in those

QT SURVEY RESULTS

The Community Consultation Survey attempts to capture the meetings regarding the refugee population, outside the QT meetings.

www.surveymonkey.com/s/refugeecommunityconsultation